



The element of success.

Phone: 712.439.6880  
 Email: info@ozonesolutions.com  
 Fax: 712.439.6733  
 ozonesolutions.com  
 451 Black Forest Rd. | Hull, IA 51239

## RMA

### Important Information

\* Date: \_\_\_\_\_

To insure a prompt service please comply with the following instructions.

1. If this is NOT an Ozone Solutions product, please call (712) 439-6880 to verify that we can service your equipment.
2. Include the fully completed RMA form as well as any supporting documentation with the shipment to:
  - a. **Ozone Solutions**  
**451 Black Forest Rd**  
**Hull, IA 51239 USA**
3. All shipments must be shipped prepaid. Ozone Solutions will refuse any shipments sent on a collect basis.
4. Check the appropriate Type of RMA.

When product(s) arrive at our facility, it will be inspected, we will then attempt to contact you to provide a repair estimate, if applicable. Please note that we will NOT be responsible for products left over 30 days beyond this attempt. If you require additional assistance please contact Ozone Solutions at (712) 439-6880 or (888) 892-0303 (USA and Canada Only).

\*  By checking this box, I agree to the above instructions.

\* Type of RMA (please check just one)

- Repair     
  Return for Credit     
  Calibration / Performance Testing     
  Lab Testing

\* Below fields

<b>Customer:</b>		<b>Contact:</b>	
<b>Address:</b>		<b>City:</b>	
<b>State/Province:</b>	<b>Zip:</b>	<b>Country:</b>	
<b>Email:</b>			<b>Phone:</b>

OZSL Item #	Item Description	Serial Number
<b>Reason for the return</b> <i>please give a detailed description</i>		
<i>If you are shipping more than one item, please use a separate form for each. Thank you.</i>		

This form can be submitted via email, fax, or direct mail.

After submitting this form, we will contact you and provide an RMA number.

**Please do not ship your equipment to us before receiving this information.**

<b>RMA #:</b>
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Write the RMA # on this form, and then be sure to include a printed copy along with each item shipped.